TREND MICRO™

Trend Micro™

WORRY-FREE™ WITH MANAGED XDR SERVICE

Expert threat detection, investigation, and remediation across your endpoints and email

Even organizations with the most advanced protection layers aren't immune to cyber threats, as there's no such thing as 100% prevention. It takes just one threat to get through for an organization to be 100% at risk. As there are very serious risks and costs associated with undetected or slow to identify threats in the organization, the goal is to detect and respond as soon as possible, before significant damage is done.

The problem for many organizations is that detection and response today requires a significant amount of time and resources for investigation. Many organizations lack a dedicated security team and don't have the time or expertise to hunt and investigate suspicious activity amongst the thousands of possible indicators and activity logs. While some endpoint detection and response (EDR) solutions may offer automated processes, they are limited to endpoint information and can miss email attacks which is the number one threat vector.
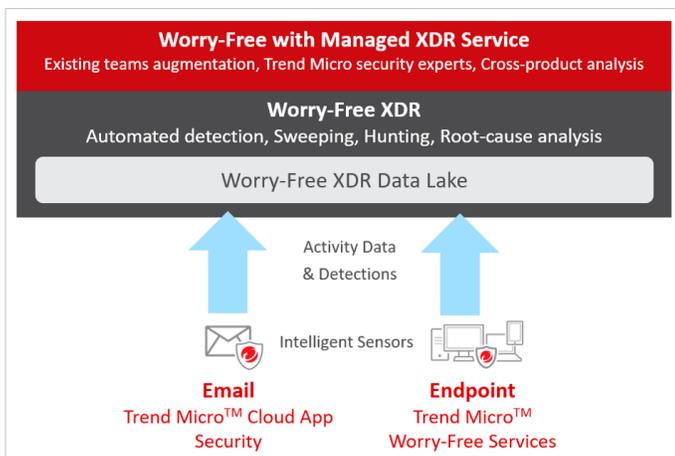
Trend Micro™ Worry-Free™ with Managed XDR Service is designed for IT staff wearing multiple hats or simply those who want another set of eyes on the sneakiest threats, 24/7. With help from Trend Micro, overburdened IT teams can now elevate their security expertise without additional resources. Threats are now not only hunted and validated, but also contained and remediated for you.

A Streamlined Experience for IT Teams

- Unlike other vendors with complicated offerings and add-ons, Worry-Free with Managed XDR Service is an all-In-one package that includes all security features you need for your endpoint/email protection as well as Trend Micro™ Managed XDR Service.

- Reduces the IT team's threat hunting burden while providing stronger security for the entire organization.

WHY CHOOSE WORRY-FREE WITH MANAGED XDR SERVICE

- Proactively find, correlate, investigate, and stop advanced or hidden threats to minimize undetected breach thanks to Trend Micro™ Worry-Free™ XDR AI engine and Trend Micro threat experts.

- Protects beyond your endpoints. Email and endpoint threat telemetries are automatically correlated through the infection chain, giving you a full picture to understand key details such as who else received a phishing email and what actions have been taken by threat experts on your behalf for each incident.

- Augment your existing team immediately without adding overhead to minimize cost and complexity. Threats are not only blocked but also remediated, giving your team peace of mind.

Worry-Free with Managed XDR Service
Existing teams augmentation, Trend Micro security experts, Cross-product analysis

Worry-Free XDR
Automated detection, Sweeping, Hunting, Root-cause analysis

Worry-Free XDR Data Lake

Activity Data
& Detections

Intelligent Sensors

Email
Trend Micro™ Cloud App
Security

Endpoint
Trend Micro™
Worry-Free Services

SERVICE OFFERING

Worry-Free with Managed XDR Service is the highest tier of Trend Micro™ Worry-Free™ Services solutions. In addition to everything Worry-Free XDR provides, it also includes:

- **24/7 threat experts:** Cut through the fog of constant alerts to isolate genuine threats in their earliest stages and provide customers with personalized remediation steps.

- **Detection:** Within an organization, endpoint sensors record system activities, behaviors, and sends metadata about these recordings, as well as endpoint alerts and detections, to the service. Microsoft® Office 365® or Gmail™ email service is also monitored through email sensors, with alerts being sent to the service. Using AI, these alerts are correlated and analyzed through the Trend Micro™ Smart Protection Network™. Next, the correlated alerts are prioritized, while notifications are sent to the Trend Micro threat analysts.

- **Investigation:** A threat analyst investigates the specific threats by gathering additional information (with the customer's approval) to determine vulnerabilities, understand what else may have been downloaded, or if the original threat has mutated and spread. The analyst probes further to determine the full root-cause analysis and potential impact to the customer.

- **Response and Remediation:** An incident report is provided for the customer, including recommendations on how to respond and remediate the attack. Trend Micro threat experts can manage mitigation actions on behalf of the customer if previously authorized. Mitigation actions include block objects, quarantine email, isolate endpoint, and terminate process task. Trend Micro also provides monthly reports to summarize case activity.

WORRY-FREE SERVICES SOLUTIONS:

Worry-Free Services include four tiers of offerings.

Why choose Trend Micro for your security partner?

- Over 30 years of security expertise for business and consumers

- Worry-Free solutions that protect over 500,000 businesses worldwide

- Solutions that are powered by Smart Protection Network, a cloud-based global threat intelligence infrastructure supported by over 1,200 threat experts worldwide

- Trend Micro is a leader in the Forrester Wave™: Endpoint Security Software as a Service, Q2 2021

- Trend Micro is a leader in The Forrester Wave™: Enterprise Detection and Response, Q1 2020.

- Trend Micro is a leader in the Forrester Wave™ for Enterprise Email Security, Q2 2021.

To learn more, contact your trusted IT partner or your local Trend Micro sales office.

TREND MICRO™

Securing Your Connected World